



FLORIDA ADDENDUM

For all Florida residents and vehicles entering Florida. The following is added to the standard car rental agreement. Please read carefully. Pursuant to exception 627.7263, you are notified that this rental agreement provides that valid and collectable liability and personal injury insurance on the renter, or other person operating this motor vehicle with the renter's seal of consent, is primary. Renter is contracting its insurance to be primary in accordance with said statute and in accordance with the limits of liability as required by section 324.021(7), Florida.

General Information - Carefully read and review all of our Terms and Conditions as they contain important information about rental rules and conditions.

Revised: JULY 1, 2023.

1) Tolls: All Move cars are included in the EPASS with a weekly limit of \$40.00 and you can use any toll in the State of Florida. If you exceed this weekly amount, you will only pay for what you used the most.

2) Return: Follow the contracted return schedule. If there is any change in the schedule, you must inform us at least 48 hours in advance, as deliveries and returns are scheduled and scheduled to serve all our customers and so that there are no penalties. Late Return Fee: Vehicles returned 30 MINUTES LATE OR MORE without prior notice will be automatically charged an additional daily rate. In case of change of schedule by the customer, Move is not responsible in case of changes in the flight (including delays) and/or by the customer without prior notice.

3) Insurance: All our cars have CDW and SLI insurance (third parties) which offer coverage that exempts the renter from any financial responsibility for theft, loss or damage caused to the rented vehicle, with a deductible from U\$ 500.00 to U\$ 1,000 dollars and as long as no contractual clause is violated. In case of any accident you must contact Move immediately.

4) Fuel: THE VEHICLE MUST RETURN WITH THE SAME LEVEL AT WHICH IT WAS DELIVERED. In case the customer returns with less fuel or cargo than at the time of pick-up, a service of: 1- For gasoline vehicles, a fee of \$ 2.00 USD (two dollars) more per gallon will be added. 2- For electric vehicles, an administrative fee of \$15.00 USD (fifteen dollars) will be added, which will be added to the total value of the missing charge. For electric vehicles, a minimum rate of return is 70%. Informing that this charge will be made after the rental period.

5) Traffic fine: In the event of any traffic violation, you must notify Move immediately so that we can investigate what happened. Our financial will contact you to communicate about the charge. However, if our financial team does not receive a response, our system will automatically debit the registered card.

6) Cleaning: take care of the vehicle as if it were your own. Eating and drinking is not allowed inside the vehicle. Only water allowed. We do not require that the car be delivered clean, but if the car returns extremely dirty and/or with food inside the vehicle, a fee of up to U\$ 450.00 will be charged for deep cleaning.

7) Be careful with products that could damage the interior of the vehicle, such as: sunscreen, glitter, glitter, pencils, pens, etc. If any damage or stain occurs inside the vehicle caused by these products, a fee of up to U\$ 500.00 dollars or more depending on the damage will be charged.

ALL VEHICLES ARE NON-SMOKING, ANY VIOLATION WILL RESULT IN A FINE OF \$450.00 TO BE PAID IN FULL UPON RETURN OF VEHICLE.

In case of any damage to the vehicle that violates the rules of our terms, Move has up to 48 hours from the moment of return to report and send the billing invoice to the customer.

Modification. Move reserves the right, in our sole discretion, to modify the Services or modify the agreement, including these Terms, at any time. Any and all changes/modifications will be modified on our website. We will also update the "Last Revised" date at the top of these Terms.

GENERAL RENTAL TERMS AND CONDITIONS OF VEHICLES

By this particular instrument of General Vehicle Rental Terms and Conditions (hereinafter simply referred to as "Term"), the following clauses, terms and conditions are established that govern the rights, responsibilities of the Parties in relation to vehicle leasing. This Term is an integral and inseparable part of the Lease Agreement and thus must be interpreted jointly. In case of divergence between these documents, the provisions of this Term shall prevail for all legal purposes.

1. OBJECTIVE OF THE AGREEMENT

1.1. The purpose of this Term is to regulate the general terms and conditions of the Vehicle lease, whereby, together with the signature of the Contract, the Lessor rents, for a determined period, to the Lessee, User and Additional Driver, Vehicle owned by it or possession, specified in the Contract's own field, as well as its accessories and equipment, all in perfect working, conservation and safety conditions

1.1.1. The use of the Vehicle is restricted to the territory of Florida, its use in other States being expressly prohibited, except with prior and express authorization, in writing, from the Lessor at its expense and in compliance with the legislation of the respective State, under penalty of termination of the Contract, loss of contracted protection and compensation for damages.

1.1.2. It is expressly forbidden to use the Vehicle on roads that are not adequate and/or not regulated by public bodies, under penalty of characterizing Improper Use and/or Bad Use of the Vehicle, under penalty of termination of the Contract, loss of the contracted Protection and repair by losses and damages.

1.2. The Improper Use and/or Misuse of the Vehicle by the Lessee, User and/or Additional Driver(s), in addition to the loss of Protection, will allow the Lessor to terminate the Contract, with the consequent repossession of the Vehicle, leaving the Lessee, User, Additional Driver and/or Financial Officer jointly and severally liable for the payment of all amounts due under this Term, the Contract and the law, in addition to compensation for damages.

2. LEASE PERIOD

2.1. The minimum period of availability of the Vehicle for rental is Five Nights. For greater convenience of the Renter, User and Additional Driver and, by mere liberality of the Lessor, the return of the Vehicle is allowed before the expiration of the minimum period of its availability for lease. However, this option does not imply the return of values, since the rental criterion is per Permit period and not per fraction of the hour effectively used, with which the Renter, User and Additional Driver are in full agreement.

2.2. If the Renter decides to extend the Vehicle rental, he must notify the Lessor by email or WhatsApp provided in the reservation or in the Contract, by the Call Center at least 12 (twelve) hours in advance of the end of the Contract period. The extension will only be carried out with a new pre-authorization, and the Lessee and/or the Finance Officer must, in order to carry out the extension, make the request and payment at the same time, until the date and time originally scheduled for returning the Vehicle, in order to renew the documents and guarantees necessary to extend the lease period. The Lessor reserves the right to require the Vehicle to be presented at the place where the extension is intended to be carried out, for inspection and verification of its condition.

2.2.1. In the case of Lease carried out by a legal entity and/or by an Agency, for the effective extension of the Contract, it will be necessary to previously prepare an extension voucher requested from the Call Center via WhatsApp.

2.2.2. In the event of an extension of the Agreement, the Financial Officer hereby declares, irrevocably and irreversibly, his agreement with the extension, automatically and uninterruptedly, of the financial guarantee provided in the Agreement initially signed until the effective return of the Vehicle by the Renter, User and/or or Additional Driver, waiving, for all legal purposes, the benefit of the guarantee waiver.

2.2.3. If the Lessee and/or the Financial Officer do not meet the forecast described in items 2.2 and 2.2.1 above, the non-return of the Vehicle, within 24 (twenty-four) hours from the end of the period established in the Contract, will characterize appropriation indebted, regardless of notification, and the Lessor may adopt all applicable legal measures, including the communication of such fact to the competent police and judicial authorities, with the Lessee, Financial Responsible, User and/or Additional Driver responding, civilly and criminally, for the illegal possession of the Vehicle, as well as for the payment of all expenses necessary to repossess the Vehicle, such as, but not limited to, expenses with tow truck, yard, fees, costs, procedural expenses and attorney fees.

2.2.4. The Lessee and the Financial Officer, from now on, irrevocably authorize the Lessor to debit, on the credit card used when contracting the Lease, all amounts due to the Lessor, including, but not limited to, the values of the Daily and traffic fines related to the period prior to the initial term of the Lease, regardless of whether or not the Agreement has been extended.

3. RENT

3.1. The consideration for the lease is the Rent, which will correspond to the sum of the Per diems, used from the date and time of pick up of the Vehicle until the date and time of the effective return, according to the rate specified in the Contract, the Protection rates, the Overtime, of Excess Kilometers, Rate of Return, Lease Rate and other additional contracting and any other titles that do not have an indemnity or reimbursement nature.

3.1.1. The daily rate may vary between the Lessor's stores, according to market policy, Vehicle availability at the time of rental, among other factors. Any promotions that imply atemporary reduction in the price fixed for renting the Vehicle are not cumulative and must always be considered the most favorable to the Lessee at the time of Leasing the Vehicle, provided that it meets all the requirements of the promotion.

3.2. The Renter, Financial Officer, User and/or Additional Driver declare and acknowledge their obligation to pay the Daily Rates, Rental Fee, Overtime, fuel, Excess Kilometers, Return Fee, accessories, Protections, Co-participation and all and any other charges established in the Contract and in this Term.

3.2.1. In the case of Occasional Lease, payment by the Lessee, User, Financial Officer, User and/or Additional Driver, of the total price of the Rental, as well as the Co-participation, amounts of damages, breakdowns, fines and/or traffic violations, will be made when returning the Vehicle, with the option of paying in cash, credit or debit card and/or reducing the amount of the Pre-authorization.

3.2.2 The Renter, Financial Officer, User and/or Additional Driver declare to be fully aware of their responsibilities and undertake, jointly and severally, to pay the total price of the Rental, as well as the Co-participation, the amounts of damages, breakdowns, fines and /or traffic violations, in accordance with the Contract and this Term.

3.2.3 Non-payment of amounts due by the Renter, Financial Officer, User and/or Additional Driver, within the period established in items 3.2.1 and 3.2.2 above, will give rise to the application of monetary correction on the amount of the debt, from the maturity until effective and full payment, plus late payment interest of 1% (one percent) per month or fraction of amonth, in addition to a fine of 2% on the total amount due, without prejudice to the indication of their names in the registration of defaults by credit defense and protection agencies and protest.

3.2.4 Rates do not include: a) return fuel; b) other obligations assumed in this Term and Contract by the Lessee, User, Additional Driver and/or Financial Responsible, such as, for example, the payment of fines for traffic violations, Excess Kilometer of vehicles without free mileage, Co-payments, washing, cleaning, among others others; c) indemnity or reimbursement for breakdowns, damage and/or maintenance due to misuse or misuse, theft and/or robbery.

4. RESERVATION

4- For reservations, the following documents will be required:

4.1 Driver's License: The renter, along with any additional authorized driver, must present a valid driver's license, in good condition, within the validity period and original at the time of the start of the rental. Temporary driver's licenses are only accepted when presented along with the original expired driver's license. The driver's license must be valid for the entire rental period. Temporary driving permits, photocopies, digital licenses, apprenticeship permits, or licenses with restrictions on driving will not be accepted. All drivers whose driver's license has not been issued in the United States must also present their passport, valid and original, at the time of the start of the rental. You are responsible for complying with all applicable US traffic laws and regulations. A commercial driver's license will not be requested if the renter is not going to use the vehicle for commercial purposes.

4.2. Credit card: we do not require a security deposit, a credit card may be required to register or a deposit may be required in some categories, such as sports, luxury or resident categories. The renter must present to Move a valid credit card, owned by him or by the financial person in charge. Credit card approval is the sole and exclusive responsibility of the rental company.

4.3. Valid passport.

5. EXTRA EXPENSES:

5.1. Extra expenses not shown on the Booking Confirmation or Booking Voucher will be charged by the rental company directly to the renter. Some examples of extra expenses are: traffic fines, damage or breakdowns caused to the rented vehicle without coverage, cleaning fee, fuel, toll, optional protections, services and accessories contracted directly from the rental company.

6. VOUCHER

6.1. The "Reservation Confirmation" is the vehicle reservation guarantee. The renter will receive the digital voucher to consult the data when booking online. We emphasize that it will only be accepted if the data (name of the holder, confirmation number, dates, among others) exactly match the reservation data with the rental company. The Booking Confirmation Document is individual and non-transferable.

6.2. We ask that you check your reservation confirmation details in advance, including the previously contracted options. We request that you contact us in case of doubts and disagreements of any nature.

7. VEHICLE RETURN

7.1. The Vehicle must be returned on the date, time and place specified in the Contract, with all its accessories and equipment, in the same condition in which they were received by the Renter, except for natural wear and tear due to normal use. The return of the Vehicle on a date, time and/or place other than those stipulated in the Contract will result in the charge of an additional Daily Rate, Overtime and/or Return Fee, as the case may be.

7.2. If there is no return of the Vehicle and its accessories and equipment within 24 (twenty four) hours from the end of the term agreed in the Contract (including any extension) it will constitute, from the outset and regardless of any notification or interpellation, misappropriation by the Lessee, User and/or Additional Driver, subjecting the Lessee, User and/or Additional Driver to the penalties provided for in the legislation, without prejudice to the communication of such fact, at the sole discretion of the Lessor, to the competent judicial and police authorities.

7.2.1. All expenses, without any limitation, costs, legal, judicial or extrajudicial fees, incurred by the Lessor for the repossession of the Vehicle, as well as losses and damages generated, will be borne by the Lessee, Financial Responsible, User and/or Additional Driver .

7.3. The Vehicle, together with its accessories and equipment, must be returned by the Lessee, Financial Officer, User and/or Additional Driver at the Lessor's stores, subject to the additional costs provided for in item 4.1 above, in the same condition and conservation in which it was found in the moment of its withdrawal, except for natural wear and tear resulting from normal and conventional use provided for each type of Vehicle, in accordance with the safety standards indicated in the respective manufacturer's manual and current legislation.

7.4. The Renter, Financial Officer, User and/or Additional Driver are fully and jointly responsible for the Vehicle and its accessories and equipment, payment of the Rent due and other amounts under their responsibility provided for in this Term and in the Contract, including any repairs/compensation for damage caused, directly and/or indirectly, to the Lessor and/or third parties in any capacity, from the beginning of the Contract until the effective return of the Vehicle to the Lessor, not being entitled to them and/or between them any benefit of order and/or exemption warranty, which, by signing the Agreement and this Term, they waive each other for all terms and effects of law.

7.4.1. Any and all damages caused to the Vehicle and/or its accessories and equipment, as well as to third parties, during the term of said Contract, whether they are directly or indirectly responsible, must be reimbursed by the Lessee, Financial Officer, User and/or Driver Additional in its entirety, except for any Protection contracted up to its limit.

7.5. The Vehicle is delivered to the Renter, User and/or Additional Driver with a full fuel tank and must be returned in the same way. If this condition is not observed, the Lessee, Financial Officer, User and/or Additional Driver must pay the Lessor the value of the missing fuel, according to the fuel tariff informed in the Contract.

7.6. The Renter, Financial Officer, User and/or Additional Driver agree that if the Vehicle is returned with excessive dirt, stains of any kind, glitter and/or strong odors, which prevent the immediate and subsequent leasing of the Vehicle to another Renter, they will bear the the Complete Wash fee in the amount stipulated by Move. Furthermore, the consumption of cigarettes, cigars, pipes and the like inside the Vehicle is expressly prohibited, under penalty of paying the Complete Wash fee.

8. LESSOR'S OBLIGATIONS

8.1. The Lessor will make available to the Lessee the Vehicle corresponding to the reserved group, duly inspected, cleaned, fueled, in perfect conditions of use and with its documentation in order.

8.1.1. In the event of unavailability of the Vehicle corresponding to the reserved group, the Rental Company must deliver to the Lessee, User or Additional Driver, a Vehicle of the immediately higher category, applying the daily rate corresponding to the group initially reserved, with the exception that the values will be applied of the Co-participation and Protections corresponding to the Vehicle group effectively made available to the Renter, whose cost is higher than the Category originally booked.

8.1.2. If a higher category Vehicle is made available, under the terms of item 8.1.1 above, the Renter, User and/or Additional Driver undertake, from now on, to replace it with a Vehicle of the effectively reserved category, in the nearest location indicated by the Lessor to the Lessee's location, within a maximum period of 24 (twenty-four) hours from the Lessor's request, under penalty of bearing the cost of the Vehicle Fee actually made available and/or termination of the Contract.

8.2. The Lessor is responsible for the expenses of Preventive Maintenance and Corrective Maintenance of the Vehicle resulting from its correct, adequate and normal use, except for the costs of fuel, repairs of accessories and pneumatics, windows, flashlights, mirrors, washes, expenses arising from Events Adverse, damage caused to the Vehicle, among others, except for any contracted Protection and its limits, provided that, in the case of Corrective Maintenance, this has not been caused by Misuse or Misuse by the Renter, User and/or Additional Driver.

8.3. The Lessor will provide, within a reasonable time, Assistance within business hours, without charge to the Lessee, User and/or Additional Driver, exclusively in case of electrical and/or mechanical failure of the Vehicle, arising from its normal and proper use, and will replace the Vehicle when the repair cannot be carried out immediately by the assistance service.

8.3.1. Without prejudice to the provisions of clause 5.3 above, the Renter, User and Additional Driver hereby agree and acknowledge that the Lessor will not replace the Vehicle in cases of theft, robbery, misappropriation, seizure of the Vehicle due to the fault of the Renter, User and Additional Driver, Adverse Event and/or damage caused by Improper Use and/or Misuse.

8.4. The Lessor will maintain the availability of the reserved Vehicle up to a maximum period of 1 (one) hour after the scheduled time for its collection, provided that this period is within the normal operating period of the store. After this period has passed without the Lessee having attended the store, there will be a No Show, with the Vehicle being released for lease to third parties that may be interested.

9. OBLIGATIONS OF THE LESSEE, FINANCIAL RESPONSIBLE, USER AND ADDITIONAL DRIVER

9.1. The Renter, User and/or Additional Driver undertake to drive the Vehicle prudently on roads with adequate traffic conditions, strictly obeying current traffic legislation, whether federal, state and/or municipal.

9.2. The Renter, User and/or Additional Driver undertake not to drive the Vehicle under the influence of substances that may compromise the quality of their reflexes and that alter their psychomotor capacity (whether they are prescribed by doctors or not), for example, but without limitation, of alcohol, narcotics and/or medication, as well as not to drive the Vehicle without the use of appropriate optical lenses, when mandatory, under penalty of loss of any contracted Protection, liability for any and all damages caused to the Vehicle and/or to third parties and termination of the Contract.

9.3. The Lessee guarantees that the Vehicle will only be driven by the Lessee, User and/or Additional Driver previously indicated and authorized by the Lessor, as specified in the Contract. It is forbidden to sublease or loan, in any way, the Vehicle to third parties, except with prior and express authorization, in writing, from the Lessor, under penalty of termination of the Contract, loss of any contracted Protection, payment of the Rent and other amounts due up to the effective return of the Vehicle to the Lessor, without prejudice to full responsibility for all losses and damages caused to the Lessor and/or third parties.

9.4. The Lessee, the User and the Additional Driver undertake not to use the Vehicle for illicit or inappropriate purposes, under penalty of termination of the Contract and loss of the contracted Protection, payment of the Rent and other amounts due until the effective return of the Vehicle to the Lessor, without prejudice to full responsibility for all losses and damages caused to the Lessor and/or to third parties, thus considered as an example, but without limitation: a) transport of persons for commercial purposes; b) transport of animals and/or goods for consideration; c) transport of people and/or goods above the capacity informed by the VEHICLE manufacturer; d) subject the Vehicle to speed test, competition, race, "rally", "splits" and/or "holds"; e) instruction and training of unqualified persons and/or drivers for any situation; f) use the Vehicle as awinch, tow another vehicle and hitch carts, trailers or similar; g) transportation of dangerous products, explosives, chemical, flammable materials and/or others that require authorization from the competent bodies; h) traffic on dunes, beaches and/or trails; i) transportation of illicit and/or illegal products, such as drugs, weapons, goods of foreign origin without an invoice and/or collection of taxes; ej) circulation with the oil or temperature warning lights on on the instrument panel, in which case, if the Lessee persists with the car running under these circumstances, even for a short period of time, damage to the engine may occur, which will be identified by means of a technical report from a specialized company, under the supervision of the Renter, User and/or Additional Driver when they express interest.

9.4.1. In the cases legally permitted and with prior and express authorization, in writing, by the Lessor, the Lessee, User and/or Additional Driver may use the Vehicle for the purpose mentioned in letter "a" of item 6.4, above.

9.5. The Renter, User, Additional Driver and/or Financial Officer declare, for all legal purposes, under the penalties of the Law and to whom it may concern, that they will not use the Vehicle for illicit purposes, such as, but not limited to, drug trafficking, arms trafficking, smuggling, embezzlement, theft, robbery, kidnapping, among others

9.6. The Lessee, User and/or Additional Driver undertake not to abandon the Vehicle on public roads, private parking lots, patios, parks, outlets and other vehicle storage locations, in the event of the occurrence of any Adverse Event, under penalty of termination of the Contract and loss of contracted Protection, in addition to being responsible for losses and damages.

9.7. The Renter, User, Additional Driver and/or Financial Officer are also obliged to:

a) endeavor and adopt all necessary measures to minimize the possibility of robbery or theft of the Vehicle, always parking it in safe places, such as garages and private parking lots, locking the doors and using protective equipment when provided by the Lessor, such as such as alarms, blockers and locks b) keep the Vehicle in the same conditions in which it was delivered, observing the Lessor's recommendations, in relation to maintenance and revisions due to time and mileage, also observing the need for periodic maintenance of water and oil levels, especially when using the Vehicle for long distances and/or in situations of use that demand such attention, communicating the Lessor about the eventual occurrence and, if necessary, the replacement of the Vehicle.

d) comply with the Lessor's guidelines in cases of need to remove the Vehicle, through the Call Center channel, using solely and exclusively the towing service offered by the Lessor. The Lessee, User and/or Additional Driver is expressly prohibited from using a third-party towing service, under penalty of automatically losing any contracted Protection, being responsible for any and all expenses for the contract and damages caused to the Vehicle and/or to third parties.

e) You must inspect the vehicle, it is safety items and its spare when withdrawing from the Rental, being responsible for its return under the same conditions in which it was received, in accordance with this Term and Contract.

f) inspect the vehicle at the time of its return, removing any and all personal belongings, documents and/or values exempting the Rental from any responsibility for these goods after the return of the Vehicle.

g) not carry out alterations, modifications, replacements, installation of equipment and accessories of any nature in the Vehicle, as well as installation of solar film, stickers, radios and DVDs;

h) not carry out repairs of any nature on the Vehicle and/or enter into, directly and without the prior written approval of the Lessor, any type of judicial and/or extrajudicial agreement with third parties involved in an Adverse Event, under penalty of loss of the contracted Protection and consequent the right of recourse against the Lessor and its insurer, being fully and exclusively responsible for any and all damage caused to the Vehicle and/or to third parties.

9.8. When the Vehicle is seized by the responsibility of the Renter, User and/or Additional Driver, they undertake to immediately reimburse the Lessor for any and all expenses incurred to release the Vehicle, for example, but not limited

to release fees, fines, per diems yard, tow truck, costs and fees for services provided by third parties, without prejudice to the payment of the Rent for the period in which the Vehicle remains impounded.

9.9. If the Renter, User, Additional Driver and/or Financial Officer lose the original copies of the documentation of mandatory carrying of the Vehicle and/or their respective keys, they must notify the Lessor, bearing all the costs and expenses for issuing new documents and/ or making new keys. The Lessee, User and/or Additional Driver undertake not to circulate with the Vehicle in case of loss of the documentation of mandatory carrying, until they receive the new documentation, under penalty of becoming exclusively responsible for the administrative, police and/or judicial consequences

9.10. In the event of the occurrence of any Adverse Event, the Renter, User and/or Additional Driver, under penalty of loss of the contracted Protection and termination of the Agreement, undertake: (i) to immediately notify Move by calling the Call Center contained in your voucher and contract; (ii) within 2(two) hours, prepare the respective Police Report and communicate to the Lessor the registration/protocol number. The Lessee, User and/or Additional Driver, under penalty of loss of the contracted Protection and termination of the Contract, are also obliged to submit to the Lessor the Occurrence Bulletin and Adverse Event Report within a maximum period of 2(two) business days counted from the occurrence of the Adverse Event.

10. LEASE WITH PROTECTION FOR LIMITATION OF LIABILITY OF THE LESSEE, WITH WAIVING OF THE RIGHT OF RETURN IN SUBROGATION.

10.1. The Lessor provides the Lessee, Additional Driver and/or Financial Officer, upon contracting the lease, upon payment of amounts specified in the Contract, as an integral part of the Rental, the contracting of the following Protections:

10.1.1. Basic Protection: (CDW) This fee aims to protect against theft, theft, fire, total loss of the vehicle, damage and/or breakdowns caused to the Lessor's vehicle by collisions and/or accidents, with the Lessee, User, Additional Driver and the Financial Officer exonerated from the obligation to indemnify the Lessor for any of these events, provided, however, that they pay the Co-participation corresponding to the group of the rented Vehicle, according to the conditions established in the respective field of the Contract. Deductible value to be defined by the rental company and can vary from \$500.00 to up to \$1,000.00 dollars.

10.2. The Renter, the User, the Additional Driver and/or the Financial Officer agree and confirm that they have contracted the Protection service (\$10.00/day).

10.3. The Renter, User, Additional Driver and/or Financial Officer agree and acknowledge that the Protections offered do not cover accessories, radio, DVD, Carplay, carpets, signs, keys and documents, tools and personal or professional objects, of any kind that, loaded on the Vehicle, suffer total or partial damage as a result of Adverse Events and/or facts of third parties.

10.4. The contracted protection does not apply, for all legal purposes, such as: flat tires, discharged battery for keeping the vehicle on or for keeping any item accessible that consumes the vehicle battery, adverse events involving consanguineous relatives and the like, spouses, cohabiting partners, friends of the Lessee, User, Additional Driver and/or Financial Officer, who shall bear, fully and exclusively, all expenses, reimbursements, repair of the Vehicle of the Lessor and of third parties and any and all damages without any limitation.

10.5. The contracted protection does not cover damage caused by natural catastrophes, such as floods, hailstorms, falling trees, among others, nor acts of vandalism of any kind.

10.6. In addition to the other hypotheses provided for in this Term and in the Contract, the Protection ceases to be in force in cases of default by the Renter, User, Additional Driver and/or Financial Officer in relation to the fulfillment of their legal and contractual obligations.

10.7. Failure to comply with any obligation stipulated in item 6 of this Term will result in the loss of the contracted Protection.

10.8. The payment of the Co-participation does not remove the responsibility of the Renter, User, Additional Driver and/or Financial Responsible for the full payment of losses and damages resulting from an Adverse Event, due to the subsequent verification of the loss of the contracted Protection, in the cases provided for in this Contract, ensured the deduction of the amount paid by way of Co-participation.

10.9. Any and all amounts exceeding the limits of the Protection contracted will be the sole and exclusive responsibility of the Renter, User, Additional Driver and Financial Responsible, jointly with each other, regardless of the existence of fault or intent, in any of its modalities, and/or in the existence of a third party, in relation to the accident that generated the obligation of reimbursement, being the Renter, User, Additional Driver and Financial Responsible, if applicable, the right of recourse against third parties.

11. GENERAL LEASE CONDITIONS:

Summary of general conditions for the lessee

1. Be at least 25 years old
2. Customers over 21 years old and under 25 years old may rent by paying an additional fee called Young Lease;
3. Present a definitive, original and valid Driver's License;
4. We do not require security deposit, you will only need a credit card to register on behalf of the RENTER or RESPONSIBLE in case of future eventualities;
5. It is not allowed to leave the State with the vehicle subject to a fine. Insurance only covers within the State of Florida;
6. Any change in the reservation can generate impacts and changes in the rental rates. We do not cancel and we do not refund. If the rented vehicle is not picked up or is picked up outside the business hours agreed upon in the reservation, the amount already prepaid for the rental will be kept in full.
7. Changes and rescheduling can be made through our Call Center by email: reservas@moverentalcars.com or by calling + 1407 433 7900 (WhatsApp).

Move reserves the right to refuse a rental if any of the terms listed in the Terms & Conditions are not met, especially regarding the rules on driver's license, necessary permits to drive and documents/translations required according to the country of origin of the renter, restricting thus the lease of the vehicle.

11.1. In order to carry out the Pre-authorization, only credit cards issued by banking institutions will be accepted, with the use of credit cards issued by other institutions being expressly prohibited. The Lessee, User, Additional Driver and/or Financial Officer declare that they are aware that the Rental Company is exempt from any responsibility for the reversal of credit card amounts, including with regard to the deadline for release/return of these amounts, being the sole and exclusively to the banking institution the obligation for such procedure.

12. GENERAL PROVISIONS

12.1. The Renter, Financial Officer, User and/or Additional Driver agree and acknowledge that the signature of the Contract implies awareness and consent to all clauses, terms and conditions contained in this Term and in the Contract, which he/she had wide access and knowledge, also recognizing , responsibility for themselves and successors in any capacity.

12.2. Any omission or delay by either Party in demanding compliance with any condition of the Term and/or Agreement by the other Party, or in exercising any right, prerogative or remedy provided herein, will not constitute novation, nor will it imply waiver of the future possibility of demanding the its full compliance, condition, right, entitlement or remedy.

12.3. The Agreement may not be transferred or assigned, in whole or in part, by either Party to any third party, for whatever reason.

12.4. The Term and the Contract constitute the entirety of what was agreed between the Parties with regard to its object, replacing any previous understandings or agreements between the Parties regarding the same.

12.5. The eventual contracting of Protection does not mean that the Lessor will defend the Lessee, User, Additional Driver and/or Financial Responsible in court or out of court, in lawsuits or administrative procedures related to or resulting from the use of the Vehicle, which shall exclusively bear with the costs of its defense, including the hiring of alawyer of its own choice.

12.6. The Renter, User, Additional Driver and/or Financial Officer expressly agree to provide areprographic copy of their personal documents, their personal data, as well as to be identified through photos obtained in the store, biometrics and/or by any other technological means.

12.7. The Lessee, User, Additional Driver and/or Financial Officer expressly agree with the Lessor providing their data, information and documents, directly or indirectly related to this Term and Contract, in cases of requests by the police authority and/or court orders, as well as to the companies contracted by the Lessor for the eventual collection of amounts in default as aresult of the Contract.

12.9. The Lessor, at its sole discretion, reserves the right to install a tracker and blocking system in the Vehicle, aiming exclusively at the protection of its assets, expressly agreeing with the Lessee, User and/or Additional Driver, with the provision by the Lessor of usage and/or location reports, in cases of police authority requests and/or court orders.

12.10. All notices, notifications and other communications referring to this Term and the Contract may be transmitted by the Lessor to the Lessee, User, Additional Driver and/or Financial Responsible by electronic means (e-mail, SMS etc.), according to data provided in the act of booking/leasing the Vehicle, whereby the Renter, User, Additional Driver and/or Financial Officer recognize as valid and duly received when sent to those informed/registered at the time of the rental.

General information

Payment

All major credit cards are accepted, including American Express, Diners Club, MasterCard, Visa and Hipercard. The renter does not need to be the owner of the credit card used to pay for the reservation. The credit card must provide available credit/limit. Please note: Some credit card payments may require a PIN.

Debit cards are not accepted for local renters* (US residents). Also for residents of the United States, debit cards with available funds may eventually be accepted, at Move's discretion, provided that two IDs (identification documents) issued by the US government are presented. No Prepaid Cards, Visa Electron Cards, Electronic Exclusive Use Cards, Maestro Cards, checks or cash are accepted as payment for the rent. The total amount that will be charged to your credit card includes the rental price plus all fees and extra services. The customer will not be required to deposit a security deposit, but for security purposes, Move will request a credit card to register for any traffic fines and/or breach of contract that may occur.

Reservation Policy and Cancellation Request

Any change made to a reservation may impact and change the rental rate. We do not accept cancellations and do not refund. If the reserved vehicle is not picked up, or is picked up outside the time agreed in the reservation, the amount already prepaid for the rental will be kept in full, without any refund. Changes and rescheduling can be made by email at reservas@moverentalcars.com or by calling +1 (407) 433-7900.

Move may refuse service at the opening of the contract to any person who does not comply with the rental requirements established by Move or who is considered incapable of driving the vehicle. No refund will be made in case of early return of the vehicle or unused days.

Insurance And Protection - Vehicle Insurance And Inspection

The CDW insurance eliminates the renter's responsibility in case of damage or theft of the vehicle during the rental. With CDW, the customer will not be responsible for any portion of the vehicle in case he is involved in any situation of damage or theft of the vehicle (for some categories, there may be a deductible amount to be defined in the rental agreement that can vary from \$500, 00 to up to \$1,000.00 dollars). CDW (Collision Damage Waiver) insurance is the same as LDW (Loss Damage Waiver) insurance. What often happens is that these insurances only cover damage to the car due to collisions or crashes. For theft, natural conditions, storms, fires, among other factors, may not be covered by this insurance.

Insurance does not cover:

- Loss of vehicle key;
- Damage due to races and cracks;
- Damage arising from war, revolution, civil unrest; Burned
- on benches, carpets or rugs;
- Damage affecting tires, wheels, suspension, battery, sound systems or loss of vehicle parts due to theft and resulting damages;
- Damage caused to the transmission, wheels and parts attached to the vehicle chassis, by driving on uneven roads;
- Damage resulting from driving in places where vehicle traffic is prohibited, such as: trails, places with snow, ice, rivers without bridges or streams, beaches, places accessible only at low tide or other areas without roads.
- Damage caused by sand, gravel, ash or other types of earth material;
- If the vehicle is transported by sea, no compensation will be paid for damage caused by sea water/air spray;
- Damage caused by not using correct fuel.

These are the customer's responsibility and will be subject to a fine. **Attention:** In the event of any accident or loss of the key, Move may request a deposit for the deductible amount from the customer for security purposes and this must be paid at the time of the incident. If the amount is less than the deductible, the chargeback will be made to your card within 15 business days or depending on the time the bank can process.

Vehicle Inspection: the renter must accompany the inspection of the vehicle that will be carried out when picking up and returning the vehicle. Remember to check and point out the conditions of cleanliness, hygiene, conservation, damage and/or malfunctions in the rented vehicle. Move will be able to charge for maintenance of damages caused to the vehicle during the period of your rental, as well as the cleaning and sanitization fee based on the rental company's table of values. Check the car documentation and the existence of safety accessories when picking up the vehicle: spare tire, jack, wheel brace, warning triangle and fuel tank level.

Roadside Assistance

Move offers all tenants Roadside Assistance. This service protects the renter against unforeseen events and occurrences that may happen during the rental period, such as:

- Damage caused by acollision is not covered by Roadside Assistance (for this type of coverage see our insurance terms);
- Blocking due to the car being locked with the key inside the vehicle: if the renter has the situation of forgetting the key inside the car and locking it, it is possible that the car is blocked (Move does not cover the costs of a unlocking by the manufacturer or athird party, and does not guarantee the availability of a spare vehicle);
- Flat tyre: if the renter has one or more flat tires during the car rental, Move will help with the replacement via telephone and will pass on the necessary instructions, not being responsible for covering the costs related to repair or replacement of the tyre, as well as: costs of delivering a new vehicle and towing the vehicle. In case the customer needs towing these costs will be passed on, and Move is not responsible for covering them;
- Dead battery: if the renter goes through asituation where the car's battery runs out/discharges, Move will provide assistance. If the analysis is carried out and it is detected that the customer left a light on that caused the discharge, all costs will be passed on to the customer for changing the battery, as well as the Trailer (if necessary).
- Towing: If the renter suffers from amechanical failure during the rental period, Move will cover all towing costs (by any vehicle manufacturer or third party service) as well as the costs of delivering a new vehicle.
- Damage caused by acollision is not covered by Roadside Assistance (for this type of coverage see our insurance terms).

Important information: Roadside Assistance is NOT insurance, it is roadside assistance. All services described above must be requested through adirect request to the Call Center. Remember to always have the necessary contact to activate the protection, if necessary). Move will determine the type and extent of service required to ensure the renter can continue their journey. If any damage to the rented vehicle occurs, the customer is not covered by Roadside Assistance, so the renter is responsible for the damage. To request assistance, contact the phone number listed on your rental agreement. Informing that the waiting time may vary according to the demand of the day.

Supplemental Liability Insurance (SLI) – Third Party Liability Coverage.

Liability coverage is limited to the minimum financial liability required by state law. Supplemental Liability Insurance (SLI) protects the renter against third-party claims for bodily injury and/or property damage sustained as aresult of an accident while the renter is driving a rental vehicle. This coverage provides the renter with third party liability protection up to alimit of USD 250,000.00 per accident. SLI does not cover all situations that may arise when driving arental vehicle and does not cover all risks. There may be exclusions for unauthorized or intoxicated drivers, no primary driver/uninsured driver coverage, no coverage for certain vehicle passengers, and other exclusions. For the contracted insurance to be valid, the renter must call the local police immediately to the fact, and request an official document (occurrence report).

With this document, the renter must contact Move and present the incident report to ensure protection by liability coverage against third parties. The SLI insurance may expire without a police notification (occurrence report).

Territorial Restriction and Vehicle Use

The rental vehicle may only be used within the state of Florida. Insurance does not cover outside Florida. In case of violation, the customer will be charged afee of \$1,000.00 (one thousand dollars). It is not allowed to use the vehicle for commercial purposes, such as: Uber, Lyft, Doordash and others, subject to a fine.

Extras

Additional Driver

A fee applies for each additional driver that is included in the rental. The additional driver must present a valid and original driver's license. The additional driver must be physically present when picking up the vehicle if not previously added at the time of booking. If previously added, the driving license of this additional driver can be presented by the main driver, even if the additional driver is not present at the pick up. The current value of the Additional Driver fee per driver is \$5.99 USD per day.

Rentals With Pick Up And Drop Off At Different Locations (One-Way Rentals)

The choice of location is made in advance at the time of booking. Additional fees may apply depending on distance and location. If the renter returns the vehicle at a different location without prior authorization or notification, Move may proceed with charging an additional fee.

Return Fee or One Way: is the fee charged when the vehicle return location is different from the pick-up location. It is necessary to previously consult the permitted locations and must be paid at the time of your reservation. In addition to the return fee, Move may charge an additional fee for considering the return of the vehicle to a store other than the one previously defined in the lease agreement to be a "breach of contract", leaving Move to accept or not the return at another location without prior notice. negotiation.

Changes in Deliveries and Returns

The renter must comply with the dates and times on his voucher determined in the rental agreement. If there is any change, it will be necessary to inform at least 48 hours in advance, since deliveries and returns are programmed and scheduled to serve all our customers and so that there are no penalties.

Late Return Fee: Vehicles returned 30 minutes late or more are charged for an additional part or full day, depending on the time of return. Failure to return the vehicle on the date and place provided for in the Voucher / Booking Confirmation will result in an additional time charge in the rate and local conditions applied by Move. For vehicles with scheduled return at the airports, we suggest that you go to the base at least four hours before your departure. This will ensure sufficient time to complete contract closing and presentation for shipment.

Deadline for Picking Up the Vehicle at the Office or with the Driver's Scheduling: Move will remain with the guaranteed vehicle reservation up to the limit of approximately 60 minutes at the company's discretion, after the scheduled time for pick up, or until the store's opening hours withdrawal, whichever is less. After this period, the reservation may be canceled by No-Show. In case of delay of any kind, including air delay, flight replacement or air overbooking for those who are going to pick up the vehicle both at the airport and at the base, Move must be informed so that it can take the necessary measures regarding the ,please email to reservation reservas@moverentalcars.com. Store opening hours are subject to change without notice. In case of withdrawal or return on a date, time and place different from that determined in the rental contract, it is the responsibility of the lessee to check availability with our Reservation Center.

Baby, Toddler and Booster Seats Baby, Toddler and Booster Seats for children 0-36 kg (0-79 lb.) can be made available by Move upon prior reservation:

- Baby Seat (0-13kg/0-28lb) –On Request (for the entire rental period)
- Child Seat (0-10 kg / 0-22 lb or 9-18 kg / 20-40 lb –On Request) (for total rental period)
- Booster Seat (15-36 kg / 33-79 lb) –On Request (for total rental period)

Toll

All Move cars are included in the EPASS with a weekly limit of \$40.00 and you can use any toll in the State of Florida. If you exceed this weekly amount, you will be charged the full extra cost +taxes. Informing that this additional amount will be charged later by the financial.

Fueling and Charging Electric Vehicles

The customer is responsible for returning the fuel tank or cargo in the same condition as it was delivered. In case the vehicle is returned with less fuel or cargo than at the time of rental, a service fee of: 1- For gasoline vehicles, an additional fee of \$2.00 USD (five dollars) per gallon will be added . 2- for electric vehicles, an administrative fee of \$15.00 USD (fifteen dollars) will be added, which will be added to the total value of the missing charge. For electric vehicles, a minimum rate of return is 70%. Informing that this charge will be made after the lease period by the financial.

Taxes

All prices shown are net (net). State, Federal, or local taxes may apply to any rental cost.

FOR PARTNERS WITH INDIVIDUAL AGREEMENTS WITH MOVE, ALTERNATIVE PRICING AND RULES MAY APPLY. (ALL INFORMATION, PRICES AND CONDITIONS ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE. IF IN DOUBT, CONSULT OUR CUSTOMER SERVICE CENTER).

